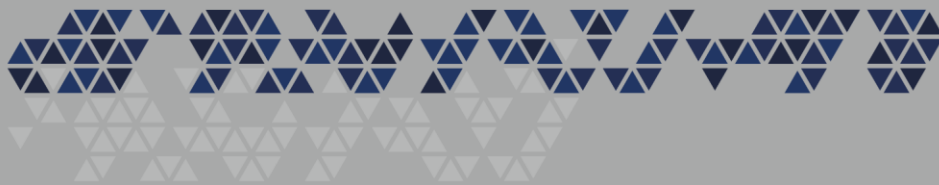




VIP TERMINAL BOARDROOM - CONFERENCE ROOM AT KRAKÓW AIRPORT TERMS OF RENTAL SERVICE

1. The Boardroom – Conference Room (hereinafter: Conference Room) service will be provided based on a reservation submitted via a service booking form at least 24 hours in advance and subject to confirmation of order acceptance by the company Międzynarodowy Port Lotniczy im. Jana Pawła II Kraków-Balice sp. z.o.o., ul. Kpt. M. Medweckiego 1, 32-083 Balice (hereinafter: Kraków Airport) entered in the register of entrepreneurs of the National Court Register by the District Court for Kraków-Śródmieście in Kraków, XII Commercial Division of the National Court Register under the KRS number: 0000008522, NIP: 6761336952, REGON: 351117055, BDO: 000013381, having share capital in the amount of PLN 101,232,000 (on a first come, first served basis).
2. Booking form is available on www.krakowairport.pl
3. To book a service, please send the completed form by fax to: 48 12 639 34 15, or e-mail to: business@krakowairport.pl.
4. The service is provided for a fee in accordance with the applicable price list available on www.krakowairport.pl.
5. Payment should be made before the date of service by bank transfer, cash (up to the limit specified by law), payment card or online payment . Payments can be made in the Polish currency only.

The entity providing online payment services is Fiserv Polska S.A. (owner of the Polcard trademark), KRS number 0000061293, NIP: 526-02-10-429.
6. The ordering party can cancel a booking without incurring any additional costs at least 24 hours before the date of the service. Otherwise, the ordering party will be charged with the costs in accordance with the applicable price list. Booking cancellation must be made in writing (fax: +48 12 639 34 15, email: business@krakowairport.pl).



7. Kraków Airport reserves the right to refuse the service where there has been no booking or payment, where it has been found that incorrect or untrue details have been provided, where the ordering party or its guests misbehave, and where such refusal is justified due to safety concerns.
8. The ordering party, who is a consumer within the meaning of Article 22¹ of the Act of 23 April 1964 of the Civil Code (consolidated text: Journal of Laws of 2020, item 1740 as amended), who entered into an agreement with Kraków Airport for the provision of the Conference Room rental service remotely or off business premises, pursuant to Article 27 of the Act of 30 May 2014 on consumer rights (consolidated text: Journal of Laws of 2020, item 287 as amended), may withdraw from the agreement within 14 days of its conclusion. A declaration of withdrawal from the agreement may be sent in an electronic form to the email address business@krakowairport.pl, and the content of such declaration should indicate the will to withdraw from the agreement. A withdrawal form template is attached as Appendix 2 to the Act on consumer rights.
9. The consumer loses his or her right to withdraw from the agreement for the provision of the Conference Room rental service concluded with Kraków Airport remotely or off business premises, if the Conference Room rental service has been fully provided by Kraków Airport.
10. Complaints regarding the Conference Room rental service can be submitted by email to the following address: business@krakowairport.pl. Kraków Airport will reply within 7 days of receipt of a complaint.
11. The conference room will be made available to the ordering party 30 minutes before the planned start time of the service.
12. The ordering party and its guests are obliged to use the conference room equipment for its intended purpose. The ordering party will be held financially liable for any loss or damage.
13. Kraków Airport is not liable for ordering party's or its guests' property left behind in the conference room.
14. It is possible to order a catering offer exceeding the scope of the catering offer available as part of the service. Detailed information can be obtained from the VIP Terminal staff by calling +48 12 639 33 04. The catering service can be provided if an extra order is placed by checking the "Order an additional catering service"



field on the booking form. Fee for the catering service will be charged as per a bill from a third-party catering service provider. A handling fee of 20% of the value of the catering service will be charged on top of the bill.

15. In the event of a security threat or the occurrence of force majeure circumstances (an extraordinary, external, unforeseeable event that could not have been avoided even with the utmost care, such as fire, flood, terrorist attacks and any other event that could not have been prevented), the service may be cancelled or its date can be changed. Kraków Airport is not liable for any cancellation of the service or changed date of its provision resulting from the circumstances mentioned above. In the event of service cancellation by Kraków Airport, the ordering party will not be charged with cancellation costs. In the event that Kraków Airport changes the conditions of a booking, the ordering party may accept the new conditions or cancel the booking without incurring cancellation costs.
16. Kraków Airport reserves the right to introduce modifications in the conditions for booking of the service, of which it will immediately notify the ordering party. If the conditions for booking of the service are changed, the ordering party may accept the new booking conditions or cancel the booking.
17. The ordering party shall be liable for any damage caused to Kraków Airport or third parties by the ordering party or its guests during the service.
18. Smoking tobacco, including smoking electronic cigarettes outside specially designated areas is forbidden on Kraków Airport premises.
19. The ordering party is required to inform the persons for whom the service is booked about the applicable terms of service.

Revision: May 17, 2022