

The scope of the Meet & Assist service provided at Krakow Airport

The basic scope of the Meet & Assist service included in the price:

1. Assistance of the VIP & Business Services employee during a priority check-in procedure.
2. Assistance of the VIP & Business Services employee during a priority security check and passport control.
3. Invitation to the Business Lounge that is appropriate for the passenger's flight destination.
4. A possibility of using a self-service bar, offering a wide selection of cold and hot beverages, spirits, snacks, and sweets.
5. A possibility of using a separated working room equipped with laptop stands, computers with access to the Internet, and other office equipment.
6. Wireless Internet access in the Business Lounge.
7. Access to polish and foreign press, satellite television, and audio-visual information on flight schedules.
8. Assistance of English speaking personnel.

Services provided upon request, included in the price:

Assistance with obtaining tourist, railway, bus, air transport information.

